

College Insurance Program (CIP) Benefit Plans

Notice Regarding CCHP and CCDP Claim Payment Delay: The Department of Central Management Services administers the College Insurance Program (CIP) as set forth in the State Employees Group Insurance Act of 1971. As a benefit recipient of the State Universities Retirement System (SURS), health and dental benefits are a very important part of your compensation package. The College Choice Health (CCHP) and Dental (CCDP) Plans are self-insured plans with funding provided through the Community College Health Insurance Security Fund (Fund).

For some time, revenues received into the Fund have been insufficient to cover the liabilities of the fund. Changes to program design and member contribution have been unable to overcome this insufficiency. As a result, claims payment was delayed at the start of FY2010. As the year has progressed, changes to that delay in payment have occurred. Because this delay is likely to have an impact, we are advising you of this matter and make the following recommendations:

- Health plan claims: Pay your member portion after you receive the explanation of benefits or upon receipt of services.
- Health plan claims: Always utilize CCHP providers, if possible.
- Health plan claims: If utilizing a non-CCHP provider, ask the provider to accept the delayed claim payment or set up a payment plan.
- Dental claims: Pay your member portion upon receipt of services.
- Dental claims: Work with the provider to accept the *delayed* claim payment or set up a payment plan.
- Dental claims: If the full amount must be paid, submit a paper claim form to the claims administrator as soon as possible to minimize the delay in processing the claim.

CCHP contracted providers claims processed through 01/22/2010 have been released.

Non-CCHP contracted providers claims processed through 01/22/2010 have been released.

College Choice Dental Plan (CCDP) claims processed through 01/25/2010 have been released.

Updates regarding the length of the delay and the current release dates will be posted to this website as they are available.